CITY TREASURER'S OFFICE

OFFICE DIVISION:	CITY TREASURER'S OFFICE			
SERVICE DESCRIPTION				
Service Provided:	ISSUANCE OF CERTIFIED TRUE COPY OF THE TRIPLICATE COPY OF RECEIPTS/CERTIFICATION			
Simple, Complex, or Highly Techincal	Simple			
Internal or External	External			
Who may avail of Service	All City of Taguig taxpayers			

CITIZEN'S CHARTER

CHECKLIST OF REQUIREMENTS	WHERE TO SECURE
Request form from the Taxpayer indicating Official Receipt Number and Date of Issuance	City Treasurer's Office Records Section

Client Steps (List of Transactions to Get Service)	Fees To Be Paid	Maximum Processing Time	Person Responsible
1. Fill up the request form and submit to the CTO Staff.	None	30 minutes	CTO Records Section Staff
2. Receive Tax Order of Payment	None	2 minutes	CTO Records Section Staff
3. Proceed to the Collector's counter for payment.	PHP50.00 per Certification copy	2 minutes	Revenue Collector Clerk
4. Return to the assigned CTO Staff and present OR and wait for the issuance of the Certified True Copy of the Triplicate Copy of Receipts/Certification.	None	5 minutes	 CTO Records Section Staff; and Authorized signatory

5. Receive the Certified True Copy of the Triplicate Copy of Receipt/Certification.	None	5 minutes	CTO Records Section Staff
---	------	-----------	---------------------------